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Help LINE

West Windsor HUB

@All Saints Dedworth

01753 342110

Call us

ROYAL BOROUGH OF WEST WINDSOR & MAIDENHEAD

TESCO Energy SMILE RIGHT!

How to get your state pension if you are self-isolating

How to get your state pension if you are self-isolating

You have two options currently to access your money whilst you are self-isolating;

1. Ask a trusted person to collect it for you.

- To do this you must appoint a trusted helper using form P6163 (Permanent Agent); You can only get this form at the Post Office
- **Make sure you are appointing someone you trust. Beware of scams and strangers offering services.**
- Alternatively, call RBWM's [WAM group](#) on 07811974442 for help

2. Get the DWP to post cash to you during the Coronavirus crisis;

- Call **0800 731 0411** and ask for money to be posted to you.
 - You will be referred to the visiting team, who will telephone you back to discuss options
 - When they telephone you, say to the visiting team that you have no one you can trust 100% with your money
 - Cash will be sent to you, but remember that it will be as a loan which needs to be repaid from the pensions in your Post Office card Account
- **Remember** to have your National Insurance Number or your POCA card to hand, as these options only work if you have an existing Post Office Card Account (POCA)